Making Your Website Usable

Marianne W. Zawitz  Colleen Blessing
Bureau of Justice Statistics  Energy Information Administration
U.S. Department of Justice  U.S. Department of Energy
zawitzm@ojp.usdoj.gov  colleen.blessing@eia.doe.gov

IASSIST Conference
Ottawa, Canada
May 27, 2003 Workshop

Agenda:

8:30-8:40  Welcome and introduction
8:40-9:30  Usability – surprising findings from the research
9:30-10:15  Exercise
10:15-10:30  Break
10:30-11:00  Usability testing
11:00-11:45  Exercise
11:45-12:00  Summary and Questions