

# "Preliminary findings from the IASSIST web questionnaire 2001"

Professional associations in transition to virtual communities for collaboration:

the case of IASSIST

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the case of IASSIST

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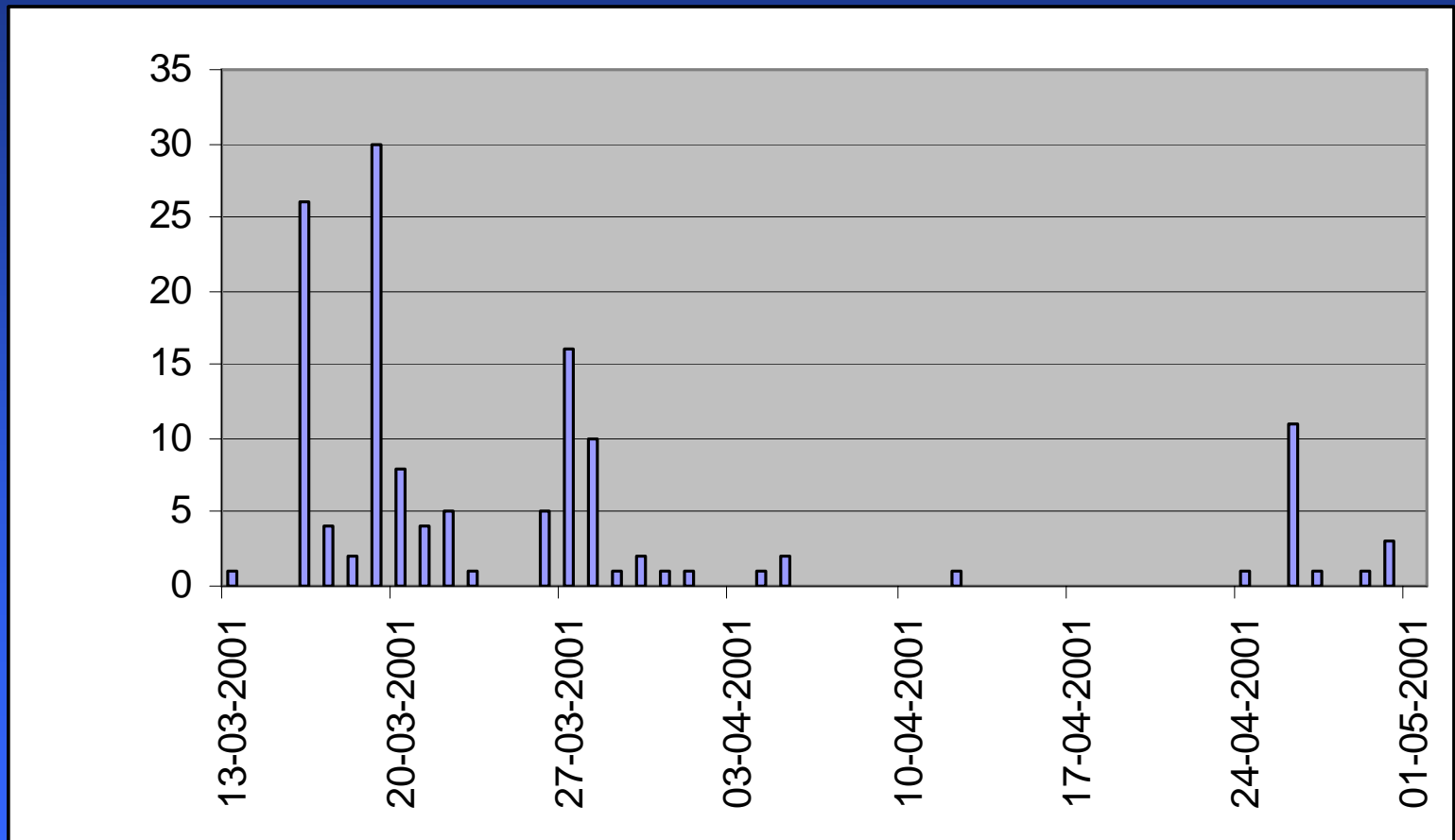
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# Web questionnaire

- # For IASSIST members
- # and "followers"
- # March-April 2001
- # Overview
  - # Description of participants
  - # Openess towards non-members
  - # Disclosure of member information
  - # Roles: Active or Passive web-use

# Reponse dates



# From where



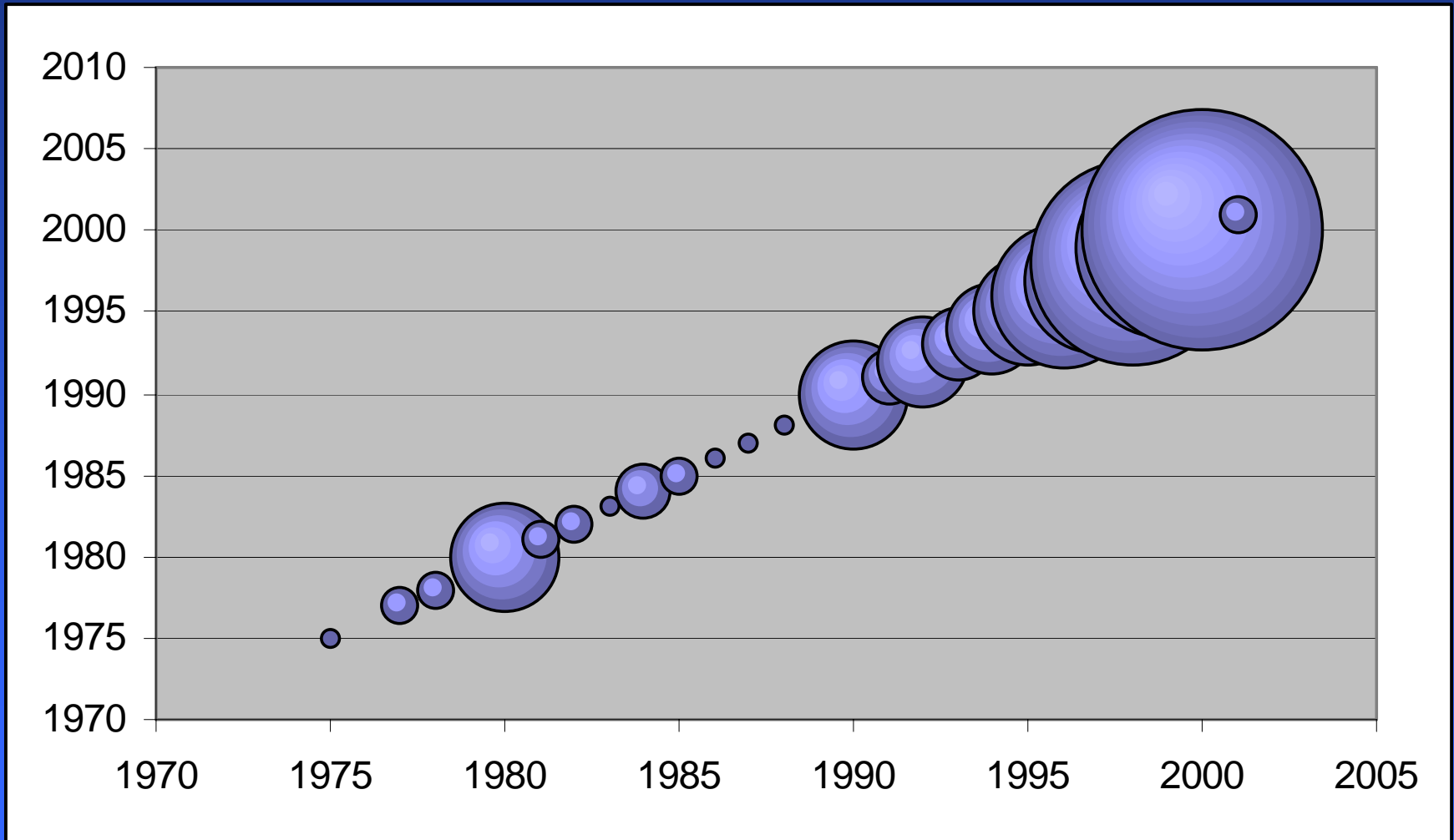
Continent	Country	Count	Sum
Africa	ZA	4	4
Australasia	NZ	1	1
Europe	DK	3	26
	ES	1	
	FI	1	
	FR	1	
	IL	1	
	NL	5	
	UK	14	
North America	CA	17	79
	COM	7	
	EDU	46	
	GOV	3	
	NET	2	
	ORG	4	
	n.a.	28	28
			138

# Membership

Are you currently a member of IASSIST?)			
n.a.	No	Yes	All
4	26	108	138

# First IASSIST year

among current members



# Openness to non-members

# Six resource areas mentioned in the questionnaire

Members of IASSIST (108)	2.5 areas
Non-members of IASSIST (26)	3.8 areas

# Openness among IASSIST members

	For members only	Free Access
Search of IASSIST pages	17	87
Search of articles in the IQ	18	85
Discussion list archive	67	38
Information on IASSIST members	77	24
Email discussion list	86	20
Shared file space	98	3

# Members on the Web?

Should members of IASSIST be listed on the web?	Are you currently a member of IASSIST?)			All
	n.a.	No	Yes	
n.a.	1	4	5	10
No	0	6	26	32
Yes	3	16	77	96
All	4	26	108	138

# Members on the Web?

Should members of IASSIST be listed on the web?	Are you currently a member of IASSIST?			All
	n.a.	No	Yes	
Yes	1	4	5	10
No	0	6	26	32
Don't know	3	16	77	96
Total	4	26	108	138

77

26

# Mean number of 7 information fields

Asking IASSIST members only	Should members of IASSIST be listed on the web			
	No		Yes	
	N	Mean	N	Mean
All	26	0.9	77	5.3

Asking IASSIST members only	Should members of IASSIST be listed on the web			
	No		Yes	
	N	Mean	N	Mean
All	26	0.9	77	5.3
Replying "Yes" to include the following member information:				
Name	4	3.5	74	5.4
E-mail address	4	3.5	73	5.5
Work address	4	3.8	68	5.5
Interest areas	2	4.5	67	5.5
Job description	2	4.5	51	5.7
Link to personal web-page	1	6.0	46	5.9
Portrait	.	.	14	6.7

Asking IASSIST members only	Should members of IASSIST be listed on the web		
		Yes	
		N	Mean
All		77	5.3

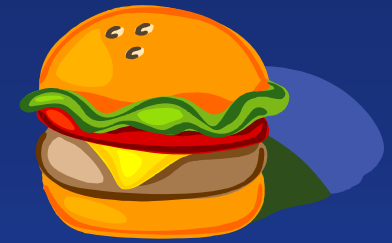
Replying "Yes" to include the following member information:

Name		74	5.4
E-mail address		73	5.5
Work address		68	5.5
Interest areas		67	5.5
Job description		51	5.7
Link to personal web-page		46	5.9
Portrait		14	6.7

# Role: Passive

Would use ..				
	n.a.	No	Yes	All
IASSIST Question and Answers (FAQ)	2	17	89	108
IASSIST list search	6	17	85	108
IASSIST News on colleagues	5	22	81	108

# Role: Passive



	n.a.	No	Yes	Of some use	Very useful	All
Would use IASSIST list search	6	17	85			108
Usefulness searching IASSIST Web-HTML-pages	5	6	97	59	38	108
Usefulness searching IASSIST IQ articles	7	5	96	43	53	108

# Role: Active

## More Internet interaction between members and non-members

	n.a.	No	Yes	All
Web-workshops	7	19	82	108
Distance learning	6	35	67	108
Tele-conferences	9	55	44	108
Chat room	9	86	13	108

# Discussion

- # Further models for e-mail use
- # Implementing more web-services
- # IASSIST as a virtual community?